

# VUCA Leadership

Leadership must adapt and change

## Volatility, Uncertainty, Complexity and Ambiguity

Volatility, Uncertainty, Complexity and Ambiguity; these are the realities of today and will continue to be so in the future – let's look at how our leadership must adapt and change in this environment. Three guiding principles are at the core of VUCA: Have an unquenchable appetite to learn; Have a resolute mindset to embrace change; and, Have an unwavering commitment to not compromise values.

VUCA can provide us with language for understanding these conditions. It can help us to approach the environment we're in, with all its challenges and to recognize the opportunities. In this program we will consider the skills and approaches we can develop in response. So that even while we acknowledge the unknowns, we can anticipate the complexities and uncertainty of what might be to come.

Learning = Action x Reflection

- Action – What actions and experiences are most critical for developing different capabilities? DNA: Diversity, Novelty, Adversity.
- Reflection - What approaches to reflection enable people to gain the most important lessons and capabilities from those experiences.

## Training Objectives & Outcomes

- Innovate: not afraid to challenge the status quo.
- Perform: remain calm in the face of difficulty.
- Reflect: take time to reflect on their experiences.
- Take Risks: purposefully put yourself in challenging situations.
- Defend: open to learning and resist the temptation to become defensive in the face of adversity.
- Ensure Clarity: provide clear direction in an ambiguous work environment
- Deal with Uncertainty: not relying on what we have always done before



Giving you and your team the performance edge



18918 Clark Graham Avenue,  
Second Floor  
Bai D'Urfe, QC, H9X 3R8  
T: 1-855-566-4827