

# Manager Boot Camp

Optimize your Leadership Skills

## Crucial Foundational Skills

Manager Boot Camp will give you the crucial foundational skills to shift from being an individual contributor to a well-respected manager who can achieve team synergy and drive bottom-line performance.

This 2-day training program will take you through in-depth skills practice using various leadership models, allow you to participate in interactive activities, and gain a better understanding of the paces of motivation, delegation, coaching, communication, performance management, and leadership. By the end of the training, participants will be empowered to improve on key weakness areas, play to their strengths, and get the best results from every member of their team.

## Training Outline

### Day One – Understanding Yourself:

- Learning objectives
- Myers-Briggs Personality Type Indicator – Understanding yourself and others
- Work Personality Index – What work environment matches your personality?
- Thomas Kilmann Conflict Mode Instrument – Understanding how you deal with conflict

### Day Two – Understanding Others:

- Behaviours, Action and Reactions
- Objective Setting and Performance Management methods
- The value of reinforcing and constructive feedback
- When things go wrong – Performance Improvement Planning
- Coaching for improvement, performance, and career development
- Development planning – strategies beyond basic training
- High potential identification and acceleration of development
- Situational Leadership – Learning to flex your style depending on the developmental level of the follower



Giving you and your team the performance edge



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